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Accessing Remote Desktop from Macintosh Computer

The following steps will assist you in accessing your Division of Finance and Operations workstation from a MacOS computer:

Prerequisites:

Install the “**Microsoft Remote Desktop**” app from the Mac App Store, available on your Mac. This only has to be done once.

Procedure:

1. Open a web browser and go to: “connect.tamu.edu”. This is a website that after using your NetID credentials, will download and run a Cisco VPN client, establishing a VPN connection to campus.
2. After establishing a VPN connection, open the “**Microsoft Remote Desktop**” app, and connect using your computer name (example: dept-1234567.tamuds.tamu.edu) or IP address (example: xxx.xxx.xxx.xxx). The username/password will be the same that you log into your workstation with.

Notes:

1. It is suggested that you keep your MacOS updated to the latest version via the App Store. Older versions of MacOS or Microsoft Remote Desktop may not provide an optimal experience.